

Know Your Rights

Don't Let Algorithms Deny You a Home

Landlords employ [tenant screening software](#) to automatically evaluate and score rental applications. However, these systems may unfairly exclude deserving applications. They:

- [**Penalize Minority Renters:**](#) Award lower "tenant scores" to Black and Hispanic applicants as well as those using housing vouchers.
- [**Rely on Outdated Data:**](#) Rely on credit history and eviction records reflecting previous discrimination rather than present ability to pay.
- [**Lack Transparency:**](#) Do not explain how scores are derived or offer an appeal.

Lookout for warning signs such as:

- [**Unexplained Rejections:**](#) Receiving a denial based solely on an AI-generated score.
- [**Inconsistent Standards:**](#) The screening criteria seem vague, inconsistent, or change without notice.
- [**No Opportunity to Appeal:**](#) Landlords refuse to discuss or overturn a decision made by the software.



The **Fair Housing Act** makes it **unlawful to discriminate in housing** based on race, color, religion, national origin, sex, disability, and familial status.

If you believe you or someone you know has been **unfairly denied housing due to an algorithm-based tenant screening** system:

- **Document Your Experience:** Keep records of communications and screening reports.
- **Reach Out for Help:** Our fair housing experts can help you understand your rights and guide you through the complaint process.
- **Educate Yourself:** Stay informed about how technology is used and the steps you can take to challenge discrimination.

Together, we can hold technology—and those who use it—accountable for ensuring equal access to housing for everyone.



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